

Observation: "I would like to see more areas if possible to study. Sometimes cubicles space is limited. Some updating of the cubicles would be nice. My major purpose for the library is quiet study space."

Response: The biggest drawback for us in providing more areas for study is the physical size of the library building. The library occupies about 60% of the building. The library will be moving older books off the floors and to a repository to make more room for additional seating. In the mean time we will be opening [new group study space on the ground floor](#) that can seat 75 students and we have five additional group study rooms that can handle 6 students per room for an additional seating of 30 students. This space will be ready after October 10th, 2011.

Observation: "Can you do something about the elevators?"

Response: The current two public elevators are 31 years old. Next year we are requesting a complete overhaul of the elevators. We are also opening the library service elevator to public use after October 8th, 2011.

Observation: "I enjoy working in the library. However, there needs to be more space available for group work."

Response: Last year the library opened three group study rooms. After October 8th, 2011 we will have an additional five group study rooms. We are also planning an additional eight rooms on the 3rd floor of the library with a possible use date of September 2012.

Observation: "Better computers would be great."

Response: Once ITS had a chance to read the LibQUAL survey results they immediately responded. The existing PC's in the library are being replaced with much faster machines. In addition we will be placing additional software resources that students have requested on these machines. The transition should be complete by November, 2011.