

Turn Georgia Relay Users into Lifelong Customers:

Business FAQs

What is Georgia Relay?

Georgia Relay is a FREE public service that allows Georgia residents who are deaf, hard of hearing, deaf-blind or have difficulty speaking to communicate by phone.

What is Georgia Relay Partner?

Georgia Relay Partner is a FREE program that provides enrolled Georgia-based businesses and their employees with the training and support they need to conduct business with Relay users over the phone.

Why Should My Business Join Georgia Relay Partner?

If your team doesn't know how a Relay call works, it can often lead to accidental hang-ups—and countless missed business opportunities. With the Georgia Relay Partner program, you and your staff will be prepared to:

- Convert more callers into customers
- Increase sales
- Build customer loyalty
- Receive word-of-mouth referrals from satisfied Georgia Relay users

What Is Included in the Program?

No special equipment or investment is required to become a Relay-friendly business. Georgia Relay Partner provides everything you need:

- FREE training program for you and your staff
- FREE marketing materials and online marketing support to let customers know you're a Relay-friendly business
- FREE dedicated customer service support for your business

How Do I Enroll or Learn More?

Sign up online or learn more at GeorgiaRelay.org. For one-on-one assistance, contact us at 1-866-694-5824 or garelay@hamiltonrelay.com. Your new customers will thank you!

How a Relay Call Works:

A Communication Assistant speaks and/or types what is said between you and the Relay caller.

