

10-1-2017

Georgia Library Spotlight - Library Technology Center, University of North Georgia Libraries, Dahlonega Campus

Joy G. Bolt

University of North Georgia, Dahlonega, joy.bolt@ung.edu

Follow this and additional works at: <https://digitalcommons.kennesaw.edu/glq>

 Part of the [Library and Information Science Commons](#)

Recommended Citation

Bolt, Joy G. (2017) "Georgia Library Spotlight - Library Technology Center, University of North Georgia Libraries, Dahlonega Campus," *Georgia Library Quarterly*: Vol. 54 : Iss. 4 , Article 5.

Available at: <https://digitalcommons.kennesaw.edu/glq/vol54/iss4/5>

This Columns is brought to you for free and open access by DigitalCommons@Kennesaw State University. It has been accepted for inclusion in Georgia Library Quarterly by an authorized editor of DigitalCommons@Kennesaw State University. For more information, please contact digitalcommons@kennesaw.edu.

GLA SPOTLIGHT

Library Technology Center University of North Georgia Libraries, Dahlonega Campus.

The Library Technology Center (LTC) opened in the fall of 2008. Almost ten years after opening, changing student needs and the consolidation of two institutions into the University of North Georgia (UNG) have transformed the original LTC in many ways.

Service points, resource locations, and student work space changed for the better.

Originally, two service desks located on the first floor (one for reference and one for circulation) were combined to make a single service point staffed by a librarian and an

access services staff member. Two years ago this staffing model changed to have only one person on the desk at a time. To prepare, access services staff received training in answering basic reference questions and librarians were trained to handle circulation transactions. Librarians remain on call for more in-depth research assistance if needed.

Enhancements to the lobby, a space accessible 24/7 to the UNG community by swipe card, allowed shortened evening hours for the library proper. Carrels were added for individual study space. Several white boards were installed as well as an ATM and a school supply/snack vending machine. Improvements to the third

floor were made by moving two stand-alone circulating collections (juvenile and strategic language materials) to the second floor, which resulted in all circulating materials being located on a single level. Current periodicals moved to the first floor, adjacent to the bound periodicals and reference collection. All shelving was removed from the third floor to make way for additional tables and seating, providing more space for students to work alone or in groups.



When the university went through consolidation, the need to work globally over four campuses meant changes for personnel. A technical services department, responsible for managing and facilitating technical services

for all UNG Libraries is located in the LTC. Additionally, librarian positions at the two largest campuses, Gainesville and Dahlonega, were elevated to collection management positions and these librarians are now responsible for overseeing the selection and purchasing of resources for all UNG Libraries. As the university grew, the need for copyright expertise also grew. What was formerly a part-time library assistant position became a full time copyright officer, able to advise all departments of the university in regards to copyright and fair use.

In 2013, UNG added a digital initiatives and special collections librarian who is responsible

for the digital repository, archives, and special collections for all UNG libraries. With the addition of this position, the libraries have grown and developed special collections that support not only the two previous university histories, but also document the histories of the local communities that UNG serves. These collections include the Bruce Collection, comprised of nineteenth-century negatives by local photographer Lon Bruce, and the Alumni Collection that contains materials donated by alumni to North Georgia College and State

University and the University of North Georgia. Additional space in the LTC has recently been identified to become office and storage space for special collections, thus enabling even more growth in this area.

Over the last nine years, driven by the strong desire to serve the UNG community, especially the students, the Library Technology Center has grown and improved to create an even more inviting and welcoming space for all.