

## Abstract

We introduce HELPR: a LLM powered Human-AI Teaming framework for classifying Behavioral Health Reports from Police Narratives. Police officers spend many hours a week documenting their findings when reporting to a 911 call. There is so much detail in these reports that they remain an untapped resource for future data analytics by the police department. To assist the experts and reduce the time spent reading and analyzing, we propose the use of large language models (LLMs) to tag police reports based on their content. We introduce two fine-tuned models Mistral-7B and TinyLlama fine-tuned to provide both a Behavioral Health classification and rationale behind the classification of the report. We find that through our framework we can train models that not only outperform the base models, but yield a high level of agreement with human annotators.

## Introduction

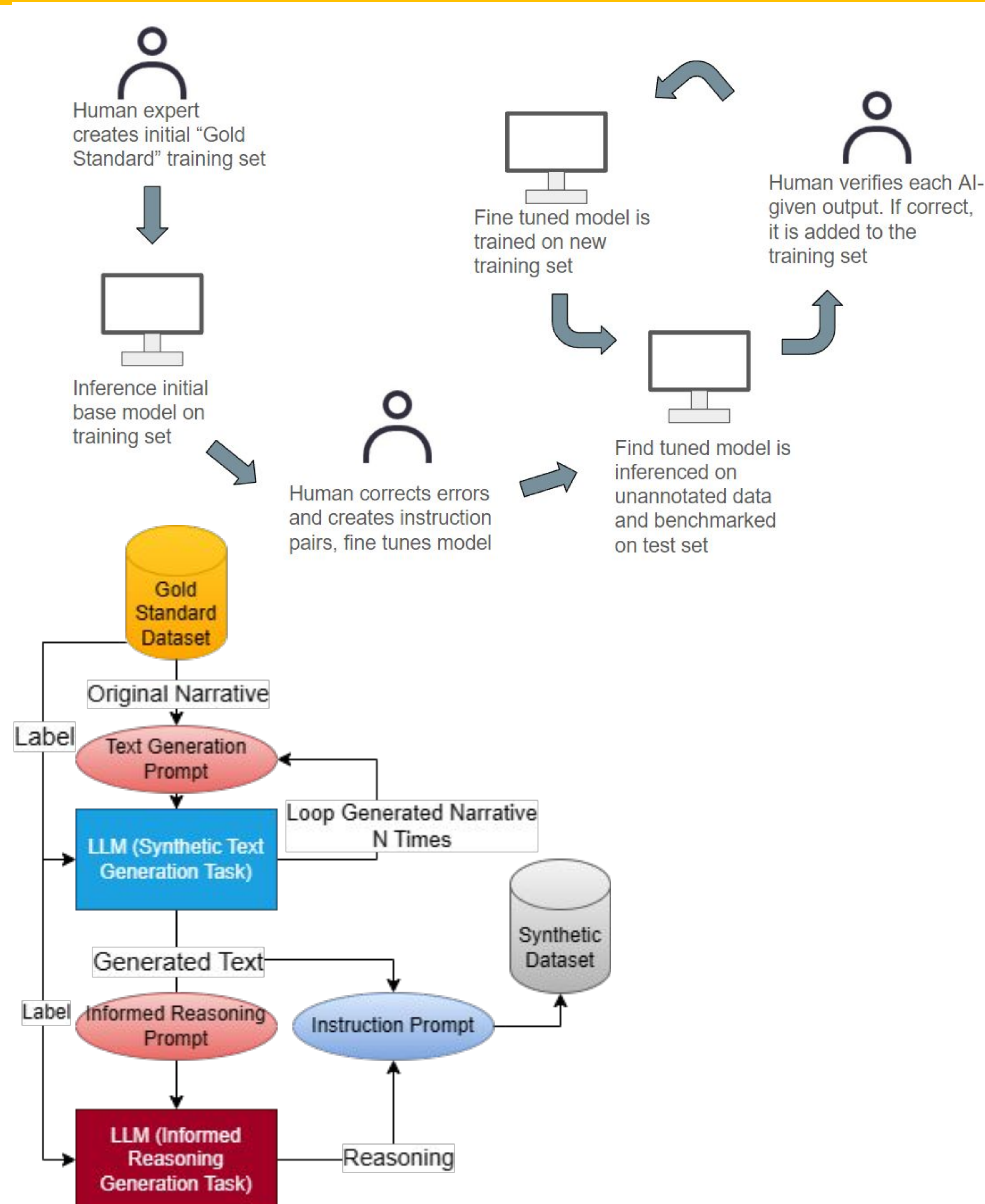
Kennesaw State University has been given four years of police reports and the corresponding data to use for research. There are approximately 196,000 reports. 297 reports have been annotated by social workers to identify tags such as “Mental Health”, “Substance Abuse”, “Domestic Social”, “NonDomestic Social”, and “Other”. We then trained the models using the annotated data and performed Human-AI teaming. Because of the sensitive nature of the data, we use a VPN and a secure server. The weights for all the models trained are open-source and can be hosted and stored locally, maintaining confidentiality of public information. We have both completed the CITI training for Human Experimentation to ensure that we know the laws and potential issues that can occur when using personal data, such as police reports.

## Research Question(s)

Using Local LLMs, can we accurately predict the Behavioral Health classification as well as give coherent reasoning for the model output?  
Can we develop a usable framework for iterative development through Human-AI teaming?

## Methodology

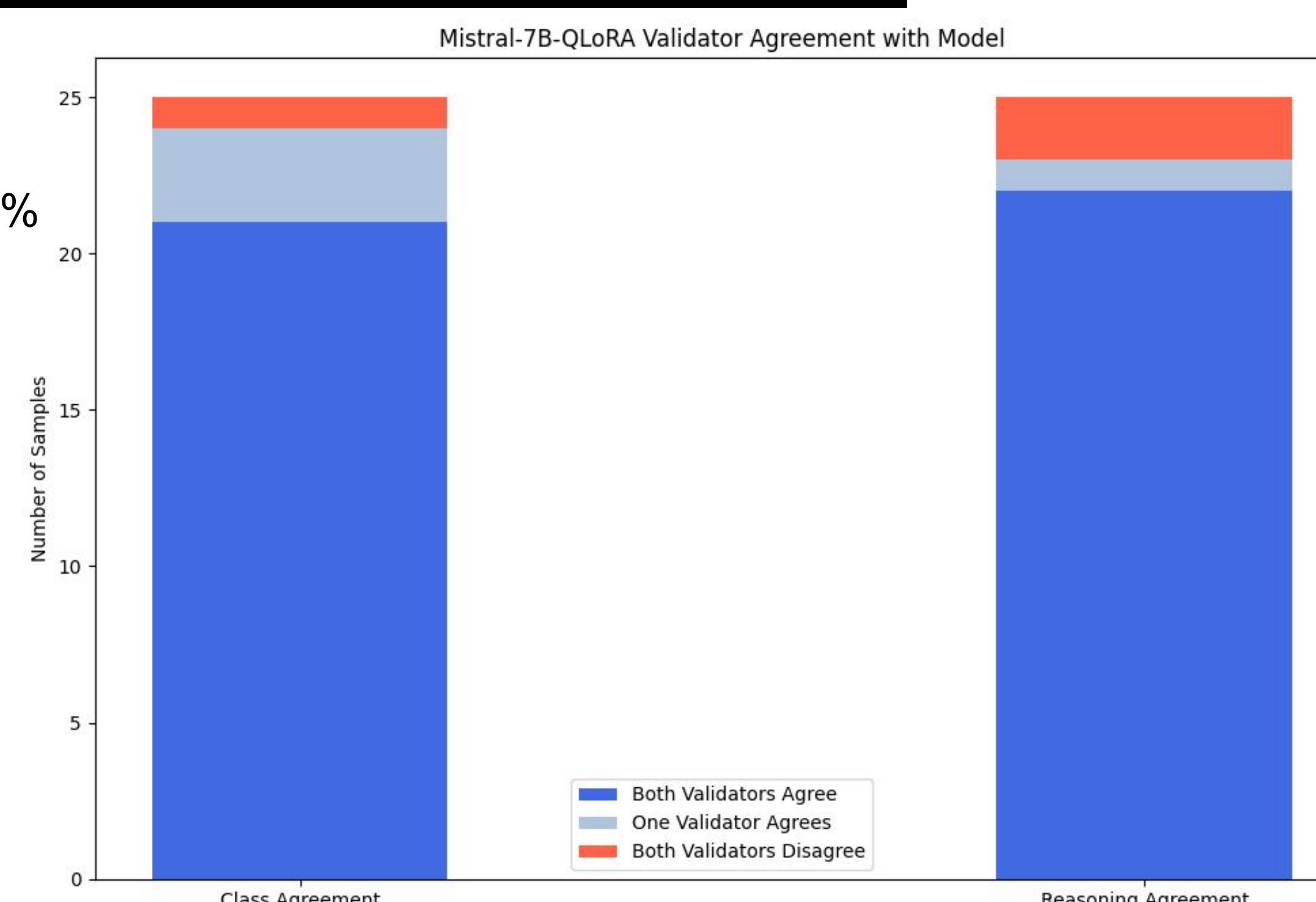
- We utilized a Gold Standard Dataset of 297 samples for Benchmarking and for training the Initial model for Human-AI Teaming.
- First, you have to inference the base model on your test set and create instruction pairs that contain a prompt, an input, and an output.
- We then train the model on this test set of instruction pairs.
- After that, we fine-tune the model and inference it on the unannotated data (no instruction pairs) to create a new training set.
- We go through each AI-created answer and determine if the output is correct or not.
- We can then train the new model on the human plus AI made training set and benchmark the test set.
- To meet the data requirements of training LLMs we implemented a Synthetic Data Generation Strategy using Mixtral-8x7B. We inference the model on the Gold Standard dataset twice on two separate tasks by pre-informing the LLM of the label in our prompt. To guarantee independent samples, we recursively pass the previous generation's output as the input narrative for the next generation task.
- Through HELPR we can create not only Instruction Pairs for QLoRA training but also we can create chosen:rejected pairs for DPO Training, which is a Reinforcement Learning From Human Feedback (RLHF) Technique, through this we can better correct mistakes and guide model behavior.
- NEFTune adds noise to the embeddings during the forward pass of fine-tuning NEFTune has been proven through research to improve instruction accuracy and reduce overfitting, in this work we use a alpha of 10.
- We perform additional testing on the models on unannotated data with human annotators to measure the level of agreement on unseen data.



## Results

Fine Tuning Results:  
Mistral-7B categorical Accuracy: 79%  
Tiny Llama categorical accuracy: 95.6%

Mistral-7B binary accuracy: 83%  
Tiny Llama binary accuracy: 98%



## Conclusions

During this project, we have found that TinyLlama models are more accurate for categorization, but they offer very poor text generation capabilities. Mistral models have a slightly lower accuracy for categorization, it has much reasoning capabilities, evidenced by 92% dual annotator agreement and 96% single annotator agreement on the subjectivity test. Having quality text generation for the reasonings allows for text generation that can expand the training set and increase accuracy over time.

The choice of model depends on future needs. If the police only need the category, we should further develop the TinyLlama model. However, if the police were to use our models as a training program for future administrators, we should further develop the Mistral model as its text generation will help people learn more easily.

Through our process we have created 6,500 more samples for training.

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