January 2009

Gwinnett County Library System Begins Construction of First 'Green' Facility

Follow this and additional works at: https://digitalcommons.kennesaw.edu/glq

Part of the Architecture Commons, and the Library and Information Science Commons

Recommended Citation

Available at: https://digitalcommons.kennesaw.edu/glq/vol46/iss1/7

This News is brought to you for free and open access by DigitalCommons@Kennesaw State University. It has been accepted for inclusion in Georgia Library Quarterly by an authorized editor of DigitalCommons@Kennesaw State University. For more information, please contact digitalcommons@kennesaw.edu.
Don’t forget about the real beneficiaries of the project during the process: your students. You might not like many, or any, of the ideas they suggest, but if the changes will improve their learning experience, consider them.

Learn from other libraries. The knowledge they share isn’t limited to only their users. Don’t be afraid to ask for help. Many are eager to share what they know.

Keep as many tasks as possible in-house. Unless you’re a large university with a multimillion-dollar budget, you can’t afford to outsource everything. Many staff members don’t mind showing they are experts at something non-library-related.

There is no doubt that this space filled a need in our library and enhanced our students’ learning experience. This process has also made an impact on how our staff thinks about customer service, reminding us that we are here because the students are here. Most importantly, we learned that if you look to your users for answers, you’ll find that their needs might be a little easier to meet than expected.

Louise L. Lowe is public services librarian and assistant professor at Mercer University in Atlanta. Roylee Cummings is Mercer’s Web designer and acquisitions coordinator.

References: