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Research and Instructional Services Monthly: October 2020

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Research and Instruction Monthly

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Letter from the Director

There are exciting changes happening within RIS! This past month Ashley D. officially announced that the unit will be expanding to include members of the current Graduate Library unit. This has provided us with a unique opportunity to reimagine the structure and future directions of the unit.

Our goal is to make this process as inclusive as possible, beginning by holding small group discussions with all members of the current RIS unit, the Graduate Library unit, and key stakeholders whose job functions intersect with RIS's mission. We will then use the information we've collected from these meetings to form the new unit. Through consistent communication and strategic planning these efforts will unite an amazing team of talented librarians and staff dedicated to the support and development of essential, effective research and instructional services.

If you have any questions or suggestions, please contact either myself (kdosterg@kennesaw.edu) or Ashley D. (adupuy@kennesaw.edu).

Best,
Karen
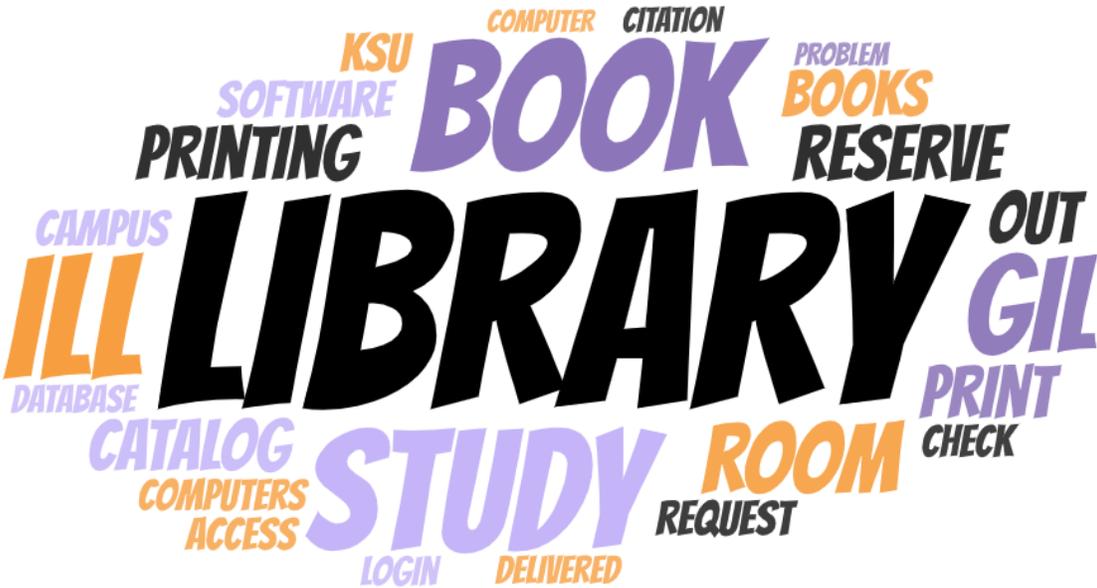
Top October FAQ Searches

Figure 1: The most searched FAQ terms from October 2020 include library, book, study, ILL, GIL, printing, reserve, room, catalog, software, and problem.

Reference Update

We will temporarily suspend VIP and Chat Back-up reference services during the week of Thanksgiving. The following Monday, we will resume Chat Back-up with expanded hours, and all VIP reference librarians will be assigned Chat Back-up shifts. That schedule will be released at the start of November.

During Spring Semester 2021, we will continue with VIP and Chat Back-up reference services. Those schedules are expected to be released before December.

— Judy

Open Access Week

Open Access Week 2020 has finally concluded, and we had 70 total attendees! (Many who came to multiple sessions!) The week went smoothly, the presentations were enriching, and I certainly learned a lot; I hope our audience members did too. Thank you to our presenters and attendees, especially those from the library system, and a huge round of applause for Heather Hankins, Jenni Jacobs, and Rachel Schrauben Yeates for helping me pull off this feat. Recordings will be available soon on the Open Access Research Guide!

— Chelsee

PsycINFO Tutorial Available!

We recently added a new tutorial to Niche Academy - PsycINFO. This tutorial was originally created by librarians at Utah State University, and can now be found here: https://my.nicheacademy.com/KSU/course/6269

— Amy

New Research Appointment Service

Within our Online Librarian Service, professors can now ask for a librarian to meet with students in a specific course one on one or in groups. This service will help students transition to fully online research methods following Thanksgiving break. We ask that professors reserve the use of this service for their 3000 level courses and above. Please contact Mary Margaret and Christina if you have any questions.

— Mary Margaret and Christina