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Research and Instructional Services Monthly: September 2020

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Research and Instruction Monthly

Vol. 3, Issue 8, September 2020

Letter from the Director

Three cheers for a successful fall semester kickoff!

We are in an exciting phase of development expanding the unit's eLearning efforts and content. This past month Ashley Hoffman created and coordinated the setup for the KSU Library Media Space public gallery. This public gallery will host future instructional and promotional videos for the library.

RIS be posting additional VIP signage around the library to promote the service and will continue until the Thanksgiving week break.

A HUGE thank you to RIS for all the training they provided over the past three months. If you missed any of the trainings, you can access the recordings here: <https://libguides.kennesaw.edu/toolkit/training>. Please reach out to the presenters if you have any questions.

Best,
Karen

VIP Reference Update

During September, we were still addressing VIP reference issues in order to be responsive to folks' needs.

- Large signs advertising VIP were hung at both libraries; there will be an increase of smaller signage as well.
- Parameters for VIP Tech support absences were set to be the same as for absences from reference shifts.
- A handful of shift changes were handily addressed by Rachel.
- The [VIP suggestion box/feedback form](#) (in Teams - VIP Reference) was changed so that all future submission will be anonymous.
- The peak week back-up coverage scheduled for the week of October 5-8 has been canceled due to lack of patron demand.
- And finally, VIP will be suspended after November 19 for the remainder of the semester because classes will convert to 100% online; plans are underway for redeploying all VIP participants.

— Judy

Top September FAQ Searches

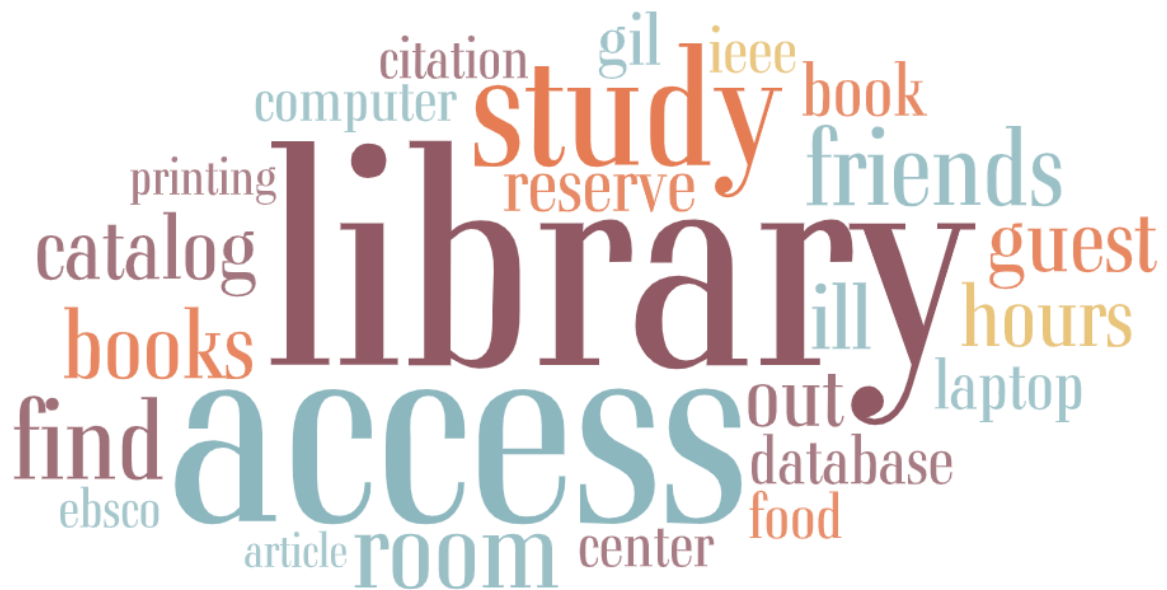


Figure 1: The most searched FAQ terms from September 2020 include library, access, study, find, reserve, and friends.

A Note on Research Appointments

If a student emails you and wishes to meet with you, please have them fill out this form: <https://kennesaw.libcal.com/spaces?lid=10698>. Do not give them my email address. Some students have been confused, thinking they will meet with me instead of their assigned librarian. Also, please let me know whenever you meet with a student to answer research questions. We need to keep track of these for IKSU data. Thank you!

— Mary Margaret

Undergraduate Research Award

Please share information about the Undergraduate Research Award with your students to let them know about this great award opportunity!

[URA Guidelines and Deadlines](#)

— Mary Margaret

Library Jeopardy

Library Jeopardy will be held on **October 15**. This is an opportunity for students to test their knowledge of library resources prior to classes moving online. Questions will highlight our available physical resources and those online.

— LaTiffany

Open Access Week



Open Access Week is an annual event advocating for free and immediate online access to research articles worldwide. KSU Libraries will host a variety of events **October 19-25** to promote the benefits of open access research to help our university advance the open access movement.

Register and see the full schedule on the [Open Access Research Guide](https://libguides.kennesaw.edu/openaccess/oawee2020).