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## Research and Instructional Services Monthly: August 2020

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# Research and Instruction Monthly

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## Letter from the Director

Fall 2020 is finally here! RIS did a phenomenal job this summer prepping for the semester, and so far things are running smoothly. Instruction requests are coming in, and we've already had several reference questions at our VIP Reference desks.

We would like to thank everyone who has supported our reference services. The success of these services is in part due to your assistance.

Best,  
Karen

## Library Orientations

RIS librarians connected with **106 students** in live virtual LOOP sessions on August 25 and 26.

And so far we have reached **237 unique students** with the [LEAP Core Four Orientation modules](#). Of those students, 215 completed all four modules.

## Student Feedback on LEAP Core Four Modules

Module	Student rating of high or very high
Why the Library?	89%
Find Sources	95%
Find Books	94%
Getting Help	94%

— Leslie and Christina

## Teaching as an Online Librarian

I taught the first live virtual class through the online librarian function in D2L. The instruction session was on copyright, trademark, and creative commons for Professor Kim's ART 2550 students. I've taught this class previously and found that, in this format, the students were more likely to ask questions and were generally more engaged than in an in-person class. My previous experience with LOOP made for an easy transition to the online learning platform, and I was able to help the professor work through a few technical issues with Blackboard.

— Mary Margaret

## Resources for Online Faculty

I've updated the guide previous called "Resources for Distance & Hybrid Faculty" and retitled it "Resources for Online Faculty". If you have linked to the previous guide, please note that the friendly URL has also been updated (<https://libguides.kennesaw.edu/OnlineFaculty>). Please share this guide with faculty wondering about what the library offers them in the virtual environment.

— Ashley H.

## Research Guides Toolkit

I recently finished updating the Research Guides Toolkit (<https://libguides.kennesaw.edu/researchguides>) with more information on Best Practices, Accessibility Tips, and updated video tutorials. I've also added suggestions on how to customize your Undergraduate Subject Guides. I hope you find this useful as you update and create guides for the fall!

— Amy

## Top August FAQ Searches



Figure 1: The most searched FAQ terms from August 2020 include library, study, printing, GIL, and print.

## Students are Chatting Away

Chat had more transactions per day in August 2020 (average 12.8 transactions) than in the past two years; August 2019 (average 7.5 transactions). August 2018 (average 9.5 transactions). This covers Aug. 1 through Aug. 26 for each month and year.

— Carey

## VIP Reference Suggestions

If you have ideas or comments about your experience with VIP Reference, please share them in the [VIP Reference Feedback Form](#) for the Reference Team to review.

## Upcoming Training and Events

- Accessibility Training: D2L Ally for Librarians with Amy
  - August 31 at 10 a.m.

- Learn about the new D2L tool Ally, and how librarians can use it to support Universal Design for Learning and Accessibility. The session will also include basics on making accessible Word documents.
- MediaSpace Training with Ashley H.
  - September 9 at 1 p.m.
  - Learn about using Kaltura MediaSpace, KSU's supported platform for editing and hosting videos. While this training is primarily aimed towards librarian instructors, all are welcome to attend!
- Open Access Week
  - October 19 - 25
  - Open Access Week is an annual event advocating for free and immediate online access to research articles worldwide. KSU Libraries will host a variety of events to promote the benefits of open access research to help our university advance the open access movement.
  - Full schedule and more on the [Open Access Research Guide](#)